

January 14, 2021

Thank you all for your continued patience and kindness as we go through this crisis. This letter is a follow up to the telephone call you received on January 13, 2021 informing you of our limitation for admissions. The facility was placed on a limitation on admission freeze because the Department of Public Health determined that our center had 10 cases or 10 percent whichever, is fewer, of staff at diagnosed with COVID-19; and the residents at the facility were diagnosed with COVID-19 that was healthcare-associated from the facility in a seven-day period.

We are submitting a Removal Plan to the Department on Health on how we will mitigate the risk and protect the health and safety of all our resident and staff on January 18, 2021. I will continue communicate to you, both by telephone and letter about all changes thereafter.

As we progress, the health and safety of our residents and staff remain our highest priority, so we will continue to take proper precautions set forth by CDC and DPH to ensure that all residents and remain safe. We also continue to maintain strict infection control protocol such as hand washing, sanitizing of high traffic areas, and constant cleaning of the facility with the use of proper PPE. We will continue to work as a team to ensure that all residents are treated with the utmost respect and dignity.

Thank you again for your patience and if there are any questions or concerns please do not hesitate to call me at 508-927-3344.

Sincerely,

Michelle Newcomb

Michelle Newcomb, LNHA
Administrator